



# WATER AND SEWERAGE YOUR BILL

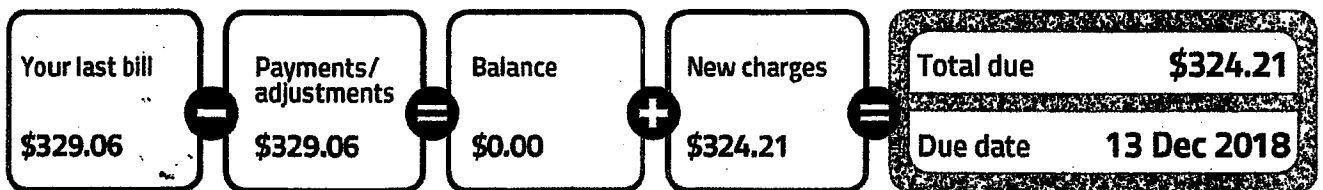
**1300 0 UNITY (1300 086 489)**  
 Emergencies and faults 24 Hours, 7 days  
 Account enquiries 7am-6pm Mon-Fri

**unitywater.com**  
 ABN 89 791 717 472

Account number	99653809
Payment reference	0996 5380 96
Property	Alexandra Beach Resort, Unit 416/180 Alexandra Pde, ALEXANDRA HEADLAND, QLD

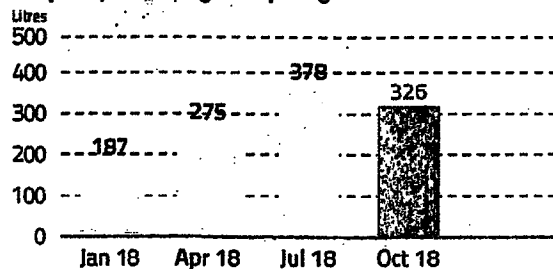
Bill number	7118266193
Billing period	13 Jul 2018 92 days to 12 Oct 2018
Issue date	13 Nov 2018
Approximate date of next meter reading	15 Jan 2019

## Your account activity

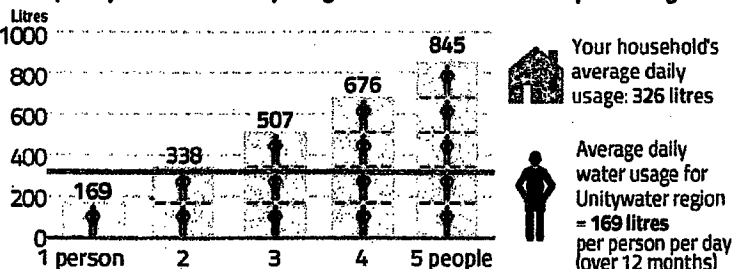


11% interest per annum, compounding daily, will apply to any amount not paid by the due date

### Compare your average daily usage over time



### Compare your current daily usage with others in the Unitywater region



## YOUR PERSONAL WATER SAVER

**NEW**

Learn how to better manage your water usage and discover new water-saving tips tailored to your home. On this new bill, visit [unitywater.com/watersavings](http://unitywater.com/watersavings)

## Easy ways to pay For other payment options - see over

**BPAY**  
 Biller Code: 130393  
 Ref: 0996 5380 96  
 Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.  
 Find out more at [bpay.com.au](http://bpay.com.au)  
 Registered to BPAY Pty Ltd ABN 69 079 137 518

**Direct Debit**  
 Login to My Account at [unitywater.com](http://unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

**SmoothPay**  
 Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at [unitywater.com/smoothpay](http://unitywater.com/smoothpay)

## Your account details

**1300 0 UNITY (1300 086 489)**  
Account enquiries 7am-6pm Mon-Fri

## Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
S97A02871	12 Jul 18	2263	12 Oct 18	2293	30	92	326.1
Total water usage					30	92	326.1
Total sewerage usage (waste and greywater) = 90% of water usage					27.00	92	293.5

## Activity since last bill

Last bill	\$329.06
Payments / adjustments	
19 Sep 2018 AusPost Payment APO 19/09/2018	-\$329.06
<b>Account balance</b>	<b>\$0.00</b>

## Water and Sewerage Charges

Lot 86 Plan BUP106756 Installation ID 1299090

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	13 Jul 18 to 12 Oct 18	0.3261	92	\$2.785	\$83.55

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	13 Jul 18 to 12 Oct 18	0.3261	92	\$0.667	\$20.01
Sewerage up to 740 L/day	13 Jul 18 to 12 Oct 18	0.2935	92	\$0.667	\$18.01
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	13 Jul 18 to 12 Oct 18	1	92	\$0.703	\$64.69
Sewerage Access	13 Jul 18 to 12 Oct 18	1	92	\$1.499	\$137.95
Water subtotal					\$168.25
Sewerage subtotal					\$155.96

**New water and sewerage charges \$324.21**

**Total Due = ① + ② \$324.21**

## Important Information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](http://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](http://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](http://unitywater.com/creditcard)

### Interest on overdue amounts

Interest of 11% per annum, compounding daily, will apply to any amount not paid by the due date.

### Interpreter service 13 14 50

當您需要白話英語時，請電 13 14 50  
 إذا كنت بحاجة إلى التحدث بلغة بسيطة، يرجى الاتصال بـ 13 14 50  
 Εάν Önnek van fordított nyelvi igénye, kérjük, hívja 13 14 50  
 한국어가 필요하시면 13 14 50으로 전화하십시오.  
 Quando necessita de intérprete ligue si 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](http://unitywater.com/privacy)

### International calls

+61 7 5431 8333

[unitywater.com](http://unitywater.com)

PO Box 955

Caboolture QLD 4510

1300 0 UNITY (1300 086 489)



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## More payment options



**Credit card by phone or online**  
 To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](http://unitywater.com). A credit card surcharge may apply.  
**Ref: 0996 5380 96** Maximum \$10,000



**Cheques by mail**  
 Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



**In person, by phone or online**  
**Billpay Code: 4028**  
**Ref: 0996 5380 96**  
 Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](http://postbillpay.com.au)



\*4028 0996538096 00032421

Account number	99653809
Payment reference	0996 5380 96
<b>Total due</b>	<b>\$324.21</b>
<b>Due date</b>	<b>13 Dec 2018</b>



# WATER AND SEWERAGE YOUR BILL

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 Account enquiries 7am-6pm Mon-Fri

**unitywater.com**  
 ABN 89 791 717 472

Account number	99653809
Payment reference	0996 5380 96
Property	Alexandra Beach Resort, Unit 416/180 Alexandra Pde, ALEXANDRA HEADLAND, QLD

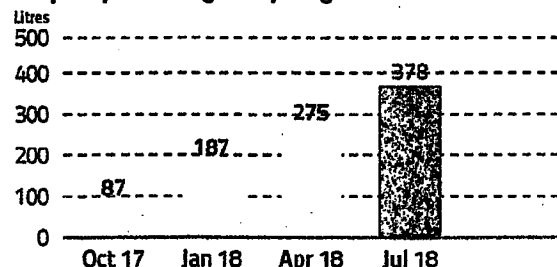
Bill number	7118063764
Billing period	14 Apr 2018 90 days to 12 Jul 2018
Issue date	6 Sep 2018
Approximate date of next meter reading	15 Oct 2018

## Your account activity

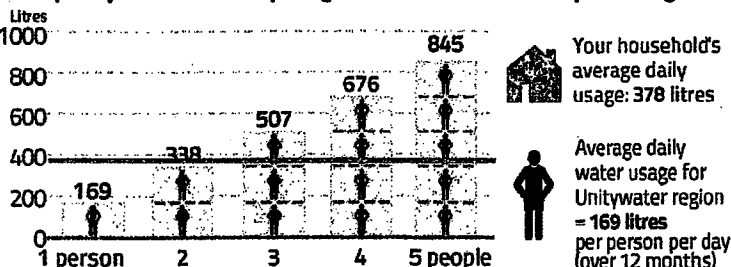
Your last bill \$295.22	-	Payments/ adjustments \$295.22	=	Balance \$0.00	+	New charges \$329.06	=	<b>Total due</b> <b>\$329.06</b>
								<b>Due date</b> <b>8 Oct 2018</b>

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

### Compare your average daily usage over time



### Compare your current daily usage with others in the Unitywater region



1285W02\_SC\_U7\_AU\_2018060646000050/4



## Is your life too plastic?

It's time to get real. We've ditched the plastic bag, now let's ditch the plastic water bottle too. Refilling your reusable water bottle at the tap is cheaper and better for the environment. It's the easiest way to reduce your plastic waste. Visit [unitywater.com/backtotap](http://unitywater.com/backtotap)



## Easy ways to pay For other payment options - see over



**BPAY**  
 Biller Code: 130393  
 Ref: 0996 5380 96  
 Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.  
 Find out more at [bpay.com.au](http://bpay.com.au)  
 Registered to BPAY Pty Ltd ABN 69 079 137 518



**Direct Debit**  
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### SmoothPay

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## Your account details

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Account enquiries 7am-6pm Mon-Fri

## Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
S97A02871	13 Apr 18	2229	12 Jul 18	2263	34	90	377.8
Total water usage					34	90	377.8
Total sewerage usage (waste and greywater) = 90% of water usage					30.60	90	340.0

## Activity since last bill

Last bill	\$295.22
Payments / adjustments	
9 May 2018 AusPost Payment APO 09/05/2018	-\$295.22
<b>Account balance</b>	<b>\$0.00</b>

## Water and Sewerage Charges

Lot 86 Plan BUP106756 Installation ID 1299090

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	14 Apr 18 to 30 Jun 18	0.3778	78	\$2.616	\$77.08
State Govt Bulk Water	01 Jul 18 to 12 Jul 18	0.3778	12	\$2.785	\$12.63

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	14 Apr 18 to 30 Jun 18	0.3778	78	\$0.667	\$19.65
Water up to 822 L/day	01 Jul 18 to 12 Jul 18	0.3778	12	\$0.667	\$3.02
Sewerage up to 740 L/day	14 Apr 18 to 30 Jun 18	0.3400	78	\$0.667	\$17.69
Sewerage up to 740 L/day	01 Jul 18 to 12 Jul 18	0.3400	12	\$0.667	\$2.72

Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	14 Apr 18 to 30 Jun 18	1	78	\$0.685	\$53.44
Water Access 20mm	01 Jul 18 to 12 Jul 18	1	12	\$0.703	\$8.44
Sewerage Access	14 Apr 18 to 30 Jun 18	1	78	\$1.492	\$116.40
Sewerage Access	01 Jul 18 to 12 Jul 18	1	12	\$1.499	\$17.99

Water subtotal \$174.26  
Sewerage subtotal \$154.80

New water and sewerage charges **\$329.06**

Total Due = ① + ② **\$329.06**

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](http://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or download the form from our website.

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment.

### Interest on overdue amounts

Interest of 11% per annum, compounding daily, will apply to any amount not paid by the due date.

### Interpreter service 13 14 50

Language services available. Call 13 14 50 for more information. This service is available 24 hours a day, 7 days a week. Call 13 14 50 for more information. Contact details: Tel: 13 14 50 (Toll free).

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](http://unitywater.com/privacy)

### International calls

+61 7 5431 8933

[unitywater.com](http://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 0 UNITY (1300 086 489)



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## More payment options



**Credit card by phone or online**  
To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](http://unitywater.com). A credit card surcharge may apply.  
Ref: 0996 5380 96 Maximum \$10,000



**Cheques by mail**  
Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



**In person, by phone or online**  
**Billpay Code: 4028**  
**Ref: 0996 5380 96**  
Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](http://postbillpay.com.au)



\*4028 0996538096 00032906

Account number	99653809
Payment reference	0996 5380 96
<b>Total due</b>	<b>\$329.06</b>
<b>Due date</b>	<b>8 Oct 2018</b>



**Unitywater**

Serving you today,  
Investing in tomorrow.

# WATER AND SEWERAGE YOUR BILL

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**unitywater.com**  
ABN

89 791 717 472

Account number 99653809

Payment reference 0996 5380 96

Property Alexandra Beach Resort, Unit  
416/180 Alexandra Pde, ALEXANDRA  
HEADLAND, QLD

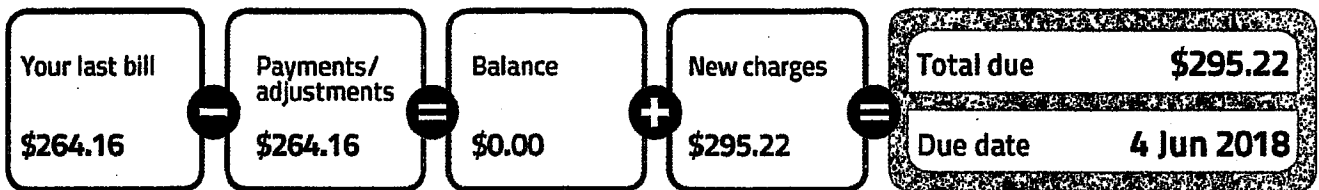
Bill number 7117561860

Billing period 13 Jan 2018  
91 days to 13 Apr 2018

Issue date 2 May 2018

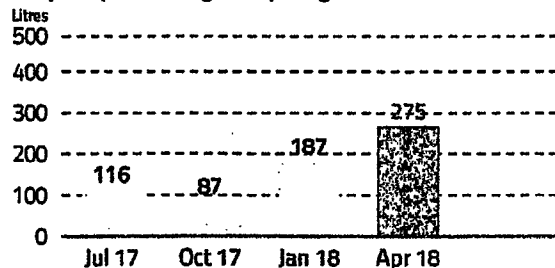
Approximate date 13 Jul 2018  
of next meter reading

## Your account activity

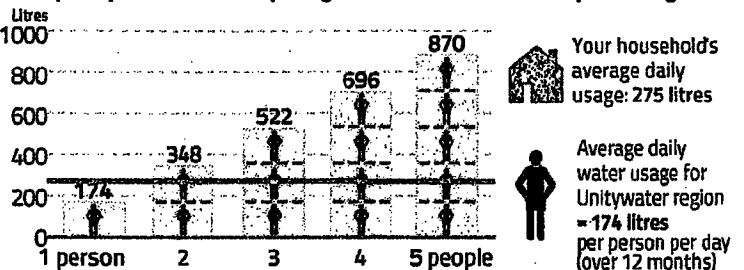


11% interest per annum, compounding daily, will apply to any amount not paid by the due date

### Compare your average daily usage over time



### Compare your current daily usage with others in the Unitywater region



Go paperless to

# Win!

Get your Unitywater bills paid for a year, up to \$1500!\*

To enter, simply register to get your bills by email or SMS at [unitywater.com/WIN](http://unitywater.com/WIN) or call 1300 086 489

\*Terms and conditions apply. Max prize \$1500.



## Easy ways to pay For other payment options - see over



BPAY<sup>®</sup>

Biller Code: 130393

Ref: 0996 5380 96

Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

Find out more at [bpay.com.au](http://bpay.com.au)

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Direct Debit

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**SmoothPay**

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.

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## Your account details

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Account enquiries 7am-6pm Mon-Fri

### Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
S97A02871	12 Jan 18	2204	13 Apr 18	2229	25	91	274.7
<b>Total water usage</b>					<b>25</b>	<b>91</b>	<b>274.7</b>
<b>Total sewerage usage (waste and greywater) = 90% of water usage</b>					<b>22.50</b>	<b>91</b>	<b>247.3</b>

### Activity since last bill

Last bill		\$264.16
Payments / adjustments		
9 Apr 2018	AusPost Payment APO 09/04/2018	-\$264.16
<b>Account balance</b>		<b>\$0.00</b>

### Water and Sewerage Charges

Lot 86 Plan BUP106756 Installation ID 1299090

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	13 Jan 18 to 13 Apr 18	0.2747	91	\$2.616	\$65.40

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

#### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	13 Jan 18 to 13 Apr 18	0.2747	91	\$0.667	\$16.67
Sewerage up to 740 L/day	13 Jan 18 to 13 Apr 18	0.2473	91	\$0.667	\$15.01
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	13 Jan 18 to 13 Apr 18	1	91	\$0.685	\$62.34
Sewerage Access	13 Jan 18 to 13 Apr 18	1	91	\$1.492	\$135.80
<b>Water subtotal</b>					<b>\$144.41</b>
<b>Sewerage subtotal</b>					<b>\$150.81</b>

**New water and sewerage charges \$295.22**

**Total Due = ① + ② \$295.22**

#### Important information

##### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

##### Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

##### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or download the form from our website.

##### Credit card payments

Only MasterCard and Visa are accepted. No processing fees apply currently but may be charged in the future.

##### Interest on overdue amounts

Interest of 17% per annum, compounding daily, will apply to any amount not paid by the due date.

##### Interpreter service 13 14 50

For more information, visit [www.unitywater.com.au](http://www.unitywater.com.au)  
 13 14 50 (13 14 50) is a free service for people with hearing or vision impairment.  
 Call 13 14 50 for more information. This service is available 24/7.  
 13 14 50 is a free service for people with hearing or vision impairment.  
 Contact details on telephone 13 14 50.

##### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](http://unitywater.com/privacy)

##### International calls

+61 7 5431 8933

[unitywater.com](http://unitywater.com)

PO Box 953

Canberra QLD 4510

1300 0 UNITY (1300 086 499)



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## More payment options



**Credit card by phone or online**  
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Ref: 0996 5380 96 Maximum \$10,000



**Cheques by mail**  
Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



**In person, by phone or online**  
**Billpay Code: 4028**  
**Ref: 0996 5380 96**  
Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](http://postbillpay.com.au)



\*4028 0996538096 00029522

Account number	99653809
Payment reference	0996 5380 96
<b>Total due</b>	<b>\$295.22</b>
<b>Due date</b>	<b>4 Jun 2018</b>



# WATER AND SEWERAGE YOUR BILL

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 Emergencies and faults 24 Hours, 7 days  
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**unitywater.com**  
 ABN 89 791 717 472

Account number	99653809
Payment reference	0996 5380 96
Property	Alexandra Beach Resort, Unit 416/180 Alexandra Pde, ALEXANDRA HEADLAND, QLD

Bill number	7117383287
Billing period	14 Oct 2017 91 days to 12 Jan 2018
Issue date	5 Mar 2018
Approximate date of next meter reading	16 Apr 2018

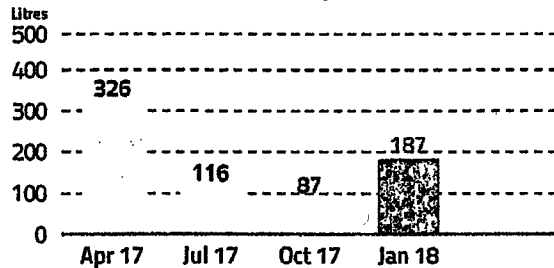
*Paul P.O.*

## Your account activity

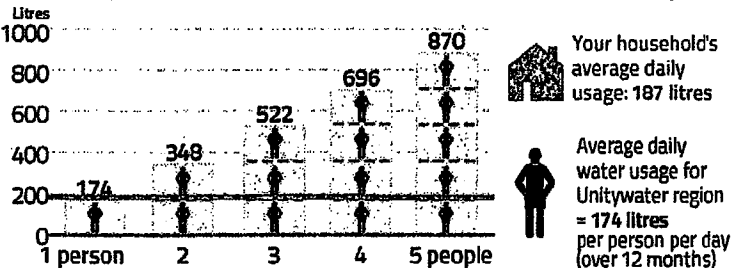
Your last bill	Payments/ adjustments	Balance	New charges	<b>Total due</b>	<b>\$264.16</b>
\$231.39	\$231.39	\$0.00	\$264.16	<b>Due date</b>	<b>6 Apr 2018</b>

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

### Compare your average daily usage over time



### Compare your current daily usage with others in the Unitywater region



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## Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
S97A02871	13 Oct 17	2187	12 Jan 18	2204	17	91	186.8
Total water usage					17	91	186.8
Total sewerage usage (waste and greywater) = 90% of water usage					15.30	91	168.1

## Activity since last bill

Last bill	\$231.39
Payments / adjustments	
23 Nov 2017 AusPost Payment APO 23/11/2017	-\$231.39
<b>Account balance</b>	<b>\$0.00</b>

## Water and Sewerage Charges

Lot 86 Plan BUP106756 Installation ID 1299090

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	14 Oct 17 to 12 Jan 18	0.1868	91	\$2.616	\$44.47

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	14 Oct 17 to 12 Jan 18	0.1868	91	\$0.667	\$11.34
Sewerage up to 740 L/day	14 Oct 17 to 12 Jan 18	0.1681	91	\$0.667	\$10.21

Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	14 Oct 17 to 12 Jan 18	1	91	\$0.685	\$62.34
Sewerage Access	14 Oct 17 to 12 Jan 18	1	91	\$1.492	\$135.80

Water subtotal \$118.15  
Sewerage subtotal \$146.01

New water and sewerage charges \$264.16

Total Due = ① + ② \$264.16

## Important information

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### Interpreter service 13 14 50

当您需要口译材料，请致电 13-14-50。  
اذا كنت بحاجة الى خدمات الترجمة الفورية، يرجى الاتصال بـ 13-14-50.  
Kia kōwhiri te hōngi ngāwhiri, ko ngā tāwhiri 13-14-50.  
통역 서비스가 필요하시면 13-14-50으로 전화하십시오.  
Cuando necesite un intérprete llame al 13-14-50.

### Privacy policy

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Account number 99653809

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Total due \$264.16

Due date 6 Apr 2018